Auckland Volunteer Fire Brigade Inc & Auckland Operational Support



# WHAKARATONGA IWI



# **Annual Report**

Annual Report of Chief Fire Officer Glenn Teal for 2017 - 2018

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# It is my pleasure to bring you the report for the business year 1 July 2017 - 30 June 2018.

# **1.0 Looking Back:**

Considering 2017 - 2018

#### 1.1 Emergency Responses

The primary purpose for which the Brigade exists is to provide support service to volunteer and paid firefighters across the Auckland region at emergency incidents, training and community events.

Auckland Operational Support continues to be the busiest volunteer brigade in the country, having attended 694 incidents during the 2017-2018 year. This was 9.5% fewer than in the previous year, although it is notable that the two previous years involved increases in total attendance of 4% and a massive 20% on each previous year. When considering these very high response numbers it is important to also note that this Brigade is only despatched by Firecom to working incidents, unlike most volunteer operational brigades we do not attend false alarms.

The following statistics illustrate the mix of call types, duties undertaken, and utilisation of vehicles. These statistics are compiled from our own Brigade website-based data rather than the NZFS SMS.

	2017-18	2016-17	2015-16
Motor Vehicle Crash	262	339	282
Structure Fire	245	232	266
Power Lines Down	38	28	31
Effects of Weather	27	19	12
Gas Leak	35	45	56
Hazardous Substance or Chemical Spill or Fuel Spill	44	39	30
Scrub or Bush Fire	12	17	21
Emergency	13	16	9
Rescue	3	4	9
Special Services (other)	1	2	3
Fire (unspecified)	4	7	8
Vehicle Fire	7	10	6
Assist Police (without other NZFS attendance)	2	2	2
Flooding	1	7	4
Total	694	767	739

#### Incidents Attended - Type

#### Looking Back: Considering 2017 - 2018

#### **Duties Performed at Incidents**

#### **Responses by Operational Support Vehicles**

Vehicle		No of Re	sponses		Most	No of Resp	onses in a l	Day
	2017-18	2016-17	2015-16	2014-15	2017-18	2016-17	2015-16	2014-15
OS 1 OS 2 OS 3 OS 4	367 218 185 35	434 218 185 40	391 209 172 36	326 162 189 32	5 9 4 2	5 5 6 2	6 5 4 3	5 5 5 2

#### Structure Fires

Among the responses to fires, MVA's, weather events and other emergencies, the following stand out as major or unusual incidents which the Brigade attended:

Spectacular multi-level apartment building (under construction) at Hobsonville Point (September); fire at Onehunga Printing Warehouse with evacuation of a wedding at adjacent church 4th Alarm (September); fire at former House Homestead in Mangere 3rd Alarm (November); fire at Shopping Centre fire Newmarket 3rd Alarm (January); Several suspicious multi-alarm fires at Park Residences high rise apartment construction site in CBD (January);

	Looking Back: Considering 2017 - 2018
Busy Periods	The year's most spectacular job - 4th Alarm equivalent fire at Sims Metal Recyclers in Favona (March) which continued for more than a day; (i) 25 November – 7 working jobs in 24 hours including structure fires and MVA's persons trapped; (ii) Christmas Eve to New Year's Eve - 16 calls, including escalating, or major events, including: two 3rd Alarms at the same time on 28th
	December (bush fire in Papatoetoe concurrent with a fire in the upper floor of a high-rise hotel in downtown Auckland); flames sweeping through a pallet factory at Wiri; fire in an office block in Manukau City; k99 garage Papatoetoe; major grass and bush fire Waikumete Cemetery (results of suspected arson) ; serious fires in two Mangere reserves, (the latter a long-duration job in Ambury Regional Park); 3 motor vehicle accidents; a chemical spillage in a Mt Wellington factory.
	(iii) 4-5 January more rain than in whole of previous November and December - 23 working incidents in 48 hours, most directly attributed to "effects of weather" such as power wires or trees brought down; also 8 motor vehicle accidents, some of which may also have been caused by the wet and windy conditions; and 4 structure fires.
Notable Incidents	Violent explosion and fire completely destroyed house in New Windsor;
Several long duration incidents including:	Two large vegetation fires on 13-14 January; 30 weather related incidents over several days around 19 April, including several of very long duration;

## 1.2 Member Participation at Incidents – Attendance, Vehicle and Radio Operator Duties

In order to undertake the support services we provide, it is necessary that every operational member fully participates and contributes to our attendance at incidents which we are dispatched to. Appendix 1 details the level of activity by individual members as measured by:

- Response to incidents
- Radio Operator Duties (number of shifts worked)
- Emergency Driver duties on First Response vehicles (number of shifts rostered on duty)
- Canteen Driver and Assistant duties (number of weeks rostered on duty).

The many hours of time contributed by members, both in being available on - call and in actually attending incidents reflects the enormous commitment given to making the Brigade successful.

#### 1.3 Training

There is a continuous emphasis on training to ensure that all members are fully competent and confident to undertake the full range of support duties which Operational Support is mandated to provide. This is especially relevant given the reality that the Brigade will continue to include a significant number of relatively inexperienced members (with less than 5 years' service).

At least two training nights have been programmed each month in addition to weekend courses for Site Traffic Management Supervisor, Traffic Controller, First Aid, and the annual Skills Development Weekend. This is made possible by holding of fewer Brigade Monthly Business Meetings and allowing the Management Committee to deal with more of the routine business of the Brigade such as accounts for payment etc.

Trainee members have been undertaking targeted training in basic skills in a separate class led by SO Dan Scott and SO Richard Cuthbert in preparation for attendance at TAPS courses at National Training Centre. I comment on the success of this later in Section 2.2.

It is good that SO Chris England and SSO Dan Scott, are regular trainers on the TAPS courses for Operational Support held at National Training Centre in Rotorua. Two more of our members, SSO Richard Cuthbert and QFF Matt Walker also commence in this role shortly after the year being reported on here.

During the year our longstanding Brigade Training Officer SO Chris England passed the role to SSO Dan Scott. We are very grateful to Chris for the many years and thousands of hours he has put into this Portfolio. Chris, many people in this Brigade and others who have transferred elsewhere are indebted to your practical skills training and to the way you are able to lead classroom training in such a practical and down to earth manner. Chris will continue as part of our Training Team, with responsibility for our renewed emphasis on Driver Training and Traffic Management training.

#### 1.4 Events in which the Brigade Participated

The Brigade maintained a busy programme of attending and supporting events throughout the year which are detailed at Appendix 2. Events attended and/or supported were of three types:

- i. Fire and Emergency NZ events fire related exercises, open days; promotional activities etc at which we provide support services typically traffic and crowd control, and refreshments.
- ii. Community events public ceremonies; community parades; fundraising events by emergency service related organisations (at some of which we provide traffic control and parking marshals as fundraising opportunities). These are also typically used as training opportunities to practise STMS, TC, point duty and public relations skills.
- iii. FENZ and UFBA related organisational meetings.

#### 1.5 Organisational Change: Fire and Emergency New Zealand

New legislation for fire services in New Zealand came into effect on 1 July, providing for wider roles, powers, responsibilities, and the tidying up of funding issues. There will be ongoing structural and organisational change associated with merging of NZFS and rural fire organisations for the next three years.

Unfortunately the new arrangements got off to a very negative start for this Brigade with the decision to not appoint Operational Support personnel as "Authorised Persons". This meant that this Brigade could not function as previously and had to operate under specific arrangements which limit the effectiveness of our contribution. Fortunately Auckland Regional and Area management worked to rectify the situation and were able to deliver Authorised Person appointments for brigade members to the 2017 Annual General Meeting. This was much appreciated and did much to restore brigade morale which had taken a hit over this issue.

Although the creation of the new organisation and ongoing changes have been communicated the operation of this Brigade (which is predominately in urban Auckland) has continued much as previously.

#### 1.6 Brigade Honours Function

Ten of our members were presented with UFBA service honours, and 1 member with a clasp to the New Zealand Fire Service Long Service and Good Conduct medal at a function in November held at the Viaduct Events Centre in Viaduct Harbour in conjunction with the formal dinner for the UFBA Conference. This proved to be a good function in a great venue where our members and partners were also able to join with and interact with many hundreds of other fire personnel who had been attending the conference.

The full list of awards presented is attached at Appendix 3.

In addition to marking the service of all of our award recipients it has been recent custom at these functions, where appropriate, to specifically honour especially notable milestones. This year we paid special tribute to SSO Ric Carlyon for his commitment and service as a senior officer of this brigade over many years.

As part of a planned succession process, Ric transitioned from DCFO role to an SSO role in May 2017 and (at the date of the Honours Function) was preparing to transition to an SO role. Ric has been one of the "faces" of Fire Police and latterly Operational Support since joining in 1979 and has made a huge contribution to our Brigade, its development, and operations. Mention was made of some of the key contributions he has made while wearing many different "hats". We thanked Ric for his agreement to a staged approach to his eventual retirement, because this provides for his experience and wisdom to continue to be applied in our officers group as part of the example and coaching of younger and newer officers as they move up the ranks.

#### 1.7 Vehicle Replacement

At the conclusion of the Financial Year the replacement of the Ford van (Auckland Operational Support 1) was confirmed. The van is now in its eighth year of lease (having been extended twice) with 230,000km on the clock.

The replacement vehicle will be a ute with "bolt on" plastic rear body containing lockers custom designed to accommodate Operational Support equipment such as road cones, lighting, generators, refreshments, road signage etc. All gear will be able to be accessed from outside the vehicle, at standing position without need to crouch, crawl, shuffle other equipment aside etc as is required in the present vehicle due to its low roof height and internal access.

Although it will carry slightly less equipment, a ute has been chosen so that at least one vehicle of our vehicles is smaller and more manoeuvrable and easier to park in weekday city traffic conditions.

We thank our project team led by Dan Scott, Richard Cuthbert and Peter Duncan, with input and assistance from several others for their work on getting to this point.

#### 1.8 Hosting of the UFBA Annual Conference

This was probably the most significant achievement of the Brigade for the year under review. Auckland Operational support acted as the "Host Brigade "for the United Fire Brigades Association annual conference held here in Auckland on 27-29 October. This was a large conference including for the first time hundreds of delegates from both the urban and rural sectors of the newly formed FENZ organisation.

Although by no means as onerous a task as in decades past, as the Host Brigade we were involved in various support tasks for the conference including: driving delegates between venues; greeting arriving delegates at the airport; providing the 'welcome' / entertainment programme at the opening night dinner; and a range of other tasks.

The major contribution was to take the delegates on a "tour of Auckland "at the Friday night dinner. This comprised a presentation about the character and features of Auckland and with a showcasing of Auckland Operational Support, the role we play, several entertainers reflecting aspects of the Auckland culture, and a professionally made video of the Brigade's activity. The unusual context and role was emphasised including: the mix of paid and volunteers we support; the geographical extent; the large and diverse population; the rapid urban growth; the traffic situation; the operational implications of not having a fire station, and so on. The diversity of our membership was particularly emphasised reflecting such characteristics as the ethnic, cultural, gender, religious, occupational, and lifestyle diversity among us. Fifteen of our members introduced themselves to the conference as part of illustrating this diversity. This presentation was widely acclaimed at conference, from FENZ Board Chairman, CEO, National HQ and Regional Executives, and UFBA Board and management, (who particularly commented on our themes of "diversity" and "support service"), to delegates and partners. Delegates from outside Auckland mentioned that they appreciated hearing about the city as otherwise "all they saw were the inside of a plane and a hotel conference room which could have been anywhere in NZ". Thanks again to all who participated. Special thanks to SO Ric Carlyon who produced and managed the event (and relaxed enough to trust my comparing/ scripting). The UFBA awarded the Brigade a plaque to recognise our contribution.

This was a great opportunity to showcase the role and operation of our Brigade and to raise the profile for other Operational support personnel nationwide, who are not always as well utilised or respected as we are.

#### 1.9 OSM and Dashboard

A trial of core OSM skills for Operational Support commenced at year end involving Auckland and Whangarei - Kaipara. This is something which this brigade has advocated for many years so we are very pleased to participate in the trial.

Over the past two years focussed effort has been put into refining the information in SMS and Dashboard Reporting so that it is accurate and appropriately reports on our Operational Support functions. SO John Hall holds the Performance Reporting Portfolio and will report separately to this AGM.

#### 2.0 Brigade Membership

#### 2.1 Membership Changes during 2017-18

During the year the Brigade took on 9 new Trainee members and farewelled 12 members (including one of those taken on during the year). Membership movements are detailed in Appendix 4.

The Recruitment Panel has continued to respond to good numbers of membership enquiries and sought to bring forward the most appropriate candidates for membership by assessing attitude as well as practical and mental skills.

Members continue to move on for a variety of reasons including transferring to other brigades, relocation of workplace, and in some cases recognition that they simply cannot keep up the level of participation required in light of their other commitments.

#### 2.2 Observer Program Prior to Commencement of Recruitment Process

This approach to recruitment is now in its third year and working well for us. This approach involves bringing suitable candidates on as 'observers' for a 6-8 week period during which they attend incidents, training, and meetings etc with us with a view to establishing whether the Operational Support role and commitment is really what they want. We also take the opportunity to observe their levels of participation and attitude etc during that time. One of the main objectives of this approach is to reduce churn and the wasted effort and expense which accompanies churn.

We have run several groups of applicants through this observer programme with good results. Of the 20 people who participated in the Observer Programme, 9 progressed to become members of the brigade during the year and 2 more at the beginning of the following financial year. It is notable that some of our most frequent incident responders continue to come from this Programme. Hopefully this approach will continue to reduce the workload associated with bringing people into the brigade who would otherwise have left after a relatively short time.

As I noted last year, we do however need to be realistic. Although we are endeavouring to recruit people who are able to commit for a good length of time, on occasion Recruits are only with us for a relatively short period before they move on due to changes in life circumstances such as study, employment, family, health, geographic location. Therefore we need to ensure that each new Recruit gets a good experience and makes as great a contribution as possible during their period of service with us. Ensuring that our Recruits make friends, become competent, and fully participate as quickly as possible, will enable their integration and participation as soon as possible.

This has been assisted by our Training Team who have been running specific training on 4th Mondays for Recruits and Observers targeted at basic practical skills and theory which makes up the introductory level TAPS programme for Operational Support. Getting Recruits onto the TAPS courses within their first year has also helped – unlike earlier years when our Brigade would wait up to 2 years to be able to have our Recruits accepted for places on the TAPS courses.

#### 2.3 Progression

This Brigade has been very successful over recent decades, in part due to the management and leadership our officers provide in organisation of the operational and managerial aspects involved. Bearing the importance of this in mind, for the past two years we have continued the managed transition of some key people to ensure an orderly handover of responsibility to younger officers while maintaining access to the experience of the older ones as they pass on their leadership responsibilities. The final step in the current transition process saw Ric Carlyon transition from SSO to SO and Dan Scott from SO to SSO. (I comment further on this later in the Report).

Our Brigade is in good hands going forward with these senior appointments of people of such high calibre and commitment.

#### **New Appointments**

We again congratulate all the appointments and progressions achieved in 2017 -18 which are listed below.

**Firefighter to Qualified Firefighter (OS)** Brett Grant 17/07/2017

2.000 0.000

#### Trainee Firefighter to Firefighter (OS)

Mary Harding	09/10/2017
Kieran Liddington	09/10/2017
Richard Christie	09/10/2017
Melani Falaniko	09/10/2017
Justin Scott	09/10/2017

#### Qualified Firefighter to Station Officer (OS)

Alex Chan See	14/08/2017
John Hall	14/08/2017

Station Officer to Senior Station Officer (OS)Dan Scott01/01/2018

Senior Station Officer to Station Officer (OS)Ric Carlyon01/01/2018

#### 2.4 Life Events

#### Babies Born

Keps & Alisi Hanise – Body Boy - October 2017 Joshua & Gina Teal – Harrison 2/11/2017

#### Weddings

Nino Bianco to Clare on 01/12/2017 Stu McLean to Nelly on 02/12/2017

#### 3.0 Thanks and Acknowledgements

For a volunteer operation as busy as the Auckland Operational Support Unit it takes the combined individual contribution and effort of all members for us to continue to be successful. When everyone is contributing and undertaking a share of the many duties, the operation runs well and members are contentedly involved having a meaningful sense of ownership of our Brigade. We must continue to encourage such general participation.

The Appendices to this report illustrate the tremendous commitment and contribution made by the members. I will not document specific acknowledgements here but instead will give specific acknowledgement of contributions members have made in person during the annual Meeting regarding the following groups of activities:

The Brigade – response to 694 incidents has only been possible by the big commitment to attendance and rostered time by Emergency Vehicle Drivers; Canteen Vehicle Drivers/ Operators and Radio Operators. Additionally, you have also spent many hours at community and FENZ events.

The Officers – for encouragement of your teams and roles in managing our work at incidents.

The Management Committee, Secretary, Treasurer and other Portfolio Holders, and Committee Members – for the additional effort you have applied to undertaking 'behind the scenes' tasks which ensure that our Brigade administration and operation continue to be successful.

NZFS Management team at the Auckland City Fire Area. In particular, AM Richard Twomey, AAM Roger Callister are always supportive of the Brigade and provide their assistance and advice to Ross and me when we need it.

#### **4.0 Looking Forward – The 2018-2019 Business Year** *Priorities for 2018-2019 for the Brigade*

#### 4.1 Operational Skills Matrix (OSM)

The Trial / Pilot of Operational Support OSM has struck a technical problem with the FENZ system/ software which runs OSM. Once this is rectified we will commence using the system to manage operational competency of our Brigade members. This will continue to be supplemented by our own in-house management because some of the core Operational Support skills are not yet included in FENZ skill definitions, for example traffic management, lighting, salvage.

#### Conculsion

#### 4.2 Vehicle Replacement

The welcome replacement of the Ford van (Auckland Operational Support 1) will occur during the year. This will involve some minor matters in setting it up and utilising equipment etc.

#### 4.3 Engagement with Operational Support personnel across Areas 3, 4 and 5

Operational Support personnel have been appointed to volunteer brigades across the urban and rural areas which this brigade covers, and to brigades in outlying towns which are further afield. In order to achieve some initial standardisation of roles and skill levels, Auckland Operational Support has been asked to coordinate training for these people. Initially this will involve including them in our annual Training Days in October, and in providing their Traffic Management training.

There will be other issues to work through over the coming year.

#### 5.0 Conclusion

This is a very busy Brigade and it has involved lots of activity/commitments/jobs to be done in order to be prepared and trained for, and to sustain response to those 694 working incidents we attended last year. Additionally it is a very "unusual Brigade" – undertaking support services but not hot firefighting; no fire station; a huge level of autonomy and responsibility on individual members to respond to incidents in their own vehicles and commence duties rather than responding in a fire appliance with a crew of colleagues and a supervising officer, etc. It's a "one-off" within FENZ.

I am sometime asked how such an operation is possible. It's a combination of things, including:

- A high level of commitment by members;
- An exceptional time contribution by a smaller group;
- Meaningful involvement of every person, from the new recruit to the longest serving member;
- Diverse range of backgrounds and skills;
- Attention to safety, training, protocols (even where we we create our own because FENZ doesn't have any for some aspects of our functions and structure);
- Strong and capable shared leadership by the group of 5 senior officers over the long term.
- Succession planning;

I would like to conclude by thanking you all for your contribution, friendship, and support for the past year.

Thank you all.

Glenn Teal CFO Auckland Operational Support Unit (and Auckland Volunteer Fire Brigade Incorporated) August 2018

#### Appendix 1: **Operational Activity by Members**

Rank	Name	Total	Emerg	gency Response	Driver	Radio (	Operator	Canteen	FENZ	UFBA	Emergency Services /	Fundraising
			Weekend (Rostered Shifts)	Weeknight (Rostered Shifts)	Weekday (Rostered Shifts)	Weekend (Rostered Shifts)	Weeknight (Rostered Shifts)	Driver/Crew (Rostered Weeks)	Exercises	Events	FENZ/Brigade Promotional Activities	Events
QFF	Harding	307	1			17	4	6	15	3	3	2
SO	Duncan	263			217							1
FF	Bryant	224				9						
QFF	ScottJ	220				9	1			5	2	3
SSO	CuthbertR	202	19	47					1	1	1	1
QFF	Falaniko	184	10			21				1		1
SS0	Officer	169	43	51	1			10	1	1	1	1
FF QFF	Reyna	158 135	5	53	8			13	1	3	1	1
QFF	Batterbee Christie	135	5	53	0	3	3		1	3	1	1
SSO	Scott	116	36		6.5	3	3			3	i	1
SO	SmithJ	112	50		0.5				1		'	
DCFO	Bay	103	1	3	4						1	1
SO	ChanSee	100	1	0	7	17			1	1		3
TRAIN	Grieve	87				4		3	i		1	Ŭ
QFF	Koloamatangi	87	1		1					1		
QFF	CuthbertA	83					31			1	1	
QFF	Walker	81	45			1	46		1	1		
QFF	Stillwell	75	28.5									
SO	Hall	73		2	5			6		1		1
QFF	Watson	71							2	1		1
SO	Carlyon	70	7		3.5					5		4
TRAIN	Michaels (from Feb 2018)	69						2				
QFF	Grant	67						16	3		1	2
CFO	Teal	64	3	2	2.5					4	1	2
QFF	Mardon	63	18		1			7	1	1	2	
TRAIN	Nand (from Feb 2018)	63				0	17	c	2		1	
QFF QFF	Somerville Sadler	63 55				9 37	17	6			1	
QFF	Hohaia	55 54	22	4		31	50			2	1	2
QFF	Serjeant	54	20.5	3	2	4	50			1	1	2
QFF	Liddington	50	20.5	3	2	15	1	1		1	1	1
SO	England	47	2	46	3.5	10				1		
TRAIN	Sands (from Nov 2017)	47	-	10	0.0				1			
TRAIN	Sandford	47				5		1				
TRAIN	TealJ (from Oct 2017)	46										1
SO	Carnell	45	12	47						1		1
QFF	Potter	43	40		1					2		3
QFF	Chisnall	37	1	2	10.5				1			1
FF	Konov	33				1		5		1		
QFF	O'Connor	27				16					2	
FF	Mellars	25				18		6				
FF	Wyatt	23				11						
QFF	McLean	17	16		0.5	c				1		1
FF	Singh	16				6				1		1
TRAIN	Zhong	15 13										
TRAIN TRAIN	Cammell (from Sept 2017) Gonzales (from Feb 2018)	13										
OBSERVER	Hines (from May 2018)	13										
TRAIN	Lewis (from May 2018)	9										
QFF	Hanisi	8	29				1			1		
FF	Fairweather (from July 2018)	5	25									
	Lancaular (nonroaly 2010)	5										
Notes:												
1	Numbers of Rostered Shifts is	based on bes	t available data									
			1; Saturday Nic									

Weekend Shitts: Enday Night = 1; Saturday = 1; Saturday Night = 1; Sunday = 1; Sunday Night = 1. Events Attendance excludes attendances at: Bunnings (31/8/17); Memorial Stairclimb (11/9/17); Sirens and Sounds; Howick Parade; Attendance information was not provided to Brigade Secretary by Members in attendance. Radio Operator Shifts does not record weekdays or incidents covered in the absence of a rostered operator.

#### Appendix 2: Events 2017-2018

#### **FENZ Exercises**

- 4x USAR Exercises
- Train Crash Exercise (3rd Alarm) Wellsford
- Hoselayer Exercise Manukau
- House Burn Exercise Waiuku
- Bus Crash Exercise Tuakau

#### **UFBA Events**

- UFBA Attendance Auckland
- Assistance Prior to and/or During UFBA Conference Auckland
- UFBA Driver Challenge Participation Fielding
- Assistance Prior and/or during Auckland Provinical Conference Auckland

#### Emergency Services / FENZ / Brigade Promotional Events

- Memorial Stairclimb Event Auckland CBD
- Sirens and Sounds Event Avondale
- Transport Services for FENZ Pride Parade Participates
- Emergency Services Open Day at MOTAT Western Springs
- ANZAC Day Parade Mangere Bridge
- Volunteer Day "Thank You Event" Melissa Lee MP Mt Albert

#### Fundraising for Brigade

- Bunning's Fathers Day Promotion Mt Wellington
- Howick Santa Parade Traffic Control Services
- Howick Summer Festival Parking Mangement
- 5x Weekend Promotions at Z Energy Stations "Good in the Hood"
- 2x "Good in the Hood" Awards Presentations

# United Fire Brigades Association Service Honours Awarded

Surname	First Name	Honour Received	Date Due	Date Awarded
Bi	Zeenat	3 Year Certificate	25/9/2017	Posted 12/12/17
Koloamatangi	Unga	3 Year Certificate	14/11/2015	1/12/17
O'Connor	David	5 Year Medal	31/05/2017	28/10/2017
Sadler	Jonathan	2 yr Silver Bar (11 years)	10/10/2016	28/10/2017
Cuthbert	Amanda	2 yr Silver Bar (15 years)	15/04/2017	28/10/2017
Cuthbert	Richard	2 yr Silver Bar (15 years)	15/04/2017	28/10/2017
Officer	Allan	2 yr Gold Bar (33 years)	20/02/2017	28/10/2017
Ashton	Keith	2 yr Gold Bar (35 years)	2/09/2017	28/10/2017
Carlyon	Ric	2 yr Gold Bar (35 years)	8/12/2016	28/10/2017
England	Chris	2 yr Gold Bar (35 years)	2/09/2017	28/10/2017

# Long Service and Good Conduct Awards

EnglandChris3rd Clasp (35 years)2/09/2016	
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# **Members Joining**

Name	Date	Previous NZFS Service
Samantha Geary	26/07/17	No
Douglas Greive	21/09/17	No
Jie (John) Zhong	21/09/17	No
Joshua Teal	14/12/17	No
Angela Cammell	08/12/17	Yes- Auckland Operational Support and Silverdale VFB.
Grant Fairweather	08/12/17	No
Jim Sands	15/03/18	No
Aileen Nand	17/05/18	No
Argie Gonzales	10/05/18	No
Greg Michaels	17/05/18	No

# **Members Leaving**

Name	Date	Years of Service with Auckland Operational Support	Reason
FF Ashleigh Young	29/08/17	4	Had a Baby – unable to continue due to family commitments
QFF Tim Dickinson	15/09/17	10	Moved to Levin
QFF Patrick Robinson	12/09/17	14	Resignation
FF Nick Mackle	04/09/17	2	Change to Work Commitments – unable to also maintain Brigade commitments
FF Jonathan McKessar	13/11/17	2	Resignation – unable to meet training commitments
FF Zeenat Bi	16/10/17	3	Sporting Commitments – unable to also maintain Brigade commitments

Trainee Jeffery Yik	10/12/17	2	Unable to maintain Commitments
Trainee Nasif Khan	12/11/17	1	Resignation
Trainee Nino Bianco	11/10/17	1	Change to Work Commitments – unable to also maintain Brigade commitments
Trainee Samantha Geary	20/10/17	3 months	Change to Personal Circumstances
Keith Ashton (Non Operational Support)	31/03/18	35	Retirement after Non Operational role and previous active service.
Anthony Sampson (Non Operational Support)	02/03/18	11	Retirement due to Medical Condition

**Appendix 4:** Membership Changes 2017 - 2018

#### Appendix 5: Portfolios Held 2017-2018

#### Officers

The Officers Forum addresses operational matters, including:						
CFO Teal	-	Leadership and Management				
		Liaison with FENZ Senior Management				
DCFO Bay	-	Leadership and Management				
		Oversight of Recruitment; On-boarding; Progression to Membership				
SSO Officer	-	Oversight of Operational Readiness				
SSO Cuthbert	-	Health & Safety; Recruit Training				
SSO Scott	-	Brigade Training Officer (From January 2018), Recruit Training; Oversight of				
		Skill Maintenance				
SO Carlyon	-	Assistance with Stakeholder Liaison				
SO Carnell	-	Canteen Supplies and Equipment; Brigade HQ at Pitt Street				
SO Duncan	-	Vehicles - Servicing, Mechanics, Readiness, Operations etc; All equipment				
		including contents of OS1, OS2, OS3; Ablutions Trailer				
SO England	-	Brigade Training Officer (Until January 2018), Driver Training; Assistance with				
-		Brigade Training				
SO Hall	-	Records and Performance Statistics; SMS, OSM & Dashboard				
SO ChanSee	-	Telecommunications				
SO Smith						

#### Management Forum - The Management Forum oversees administration

The Members of the Management Forum and their Portfolios are:

CFO Teal	-	Executive Brigade Business   H.R. Issues   Rosters
DCFO Bay	-	Executive Brigade Business   H.R. Issues
QFF Watson	-	Secretary; Service Honours; Leave Management; Uniform & PPE Issue
SSO Officer	-	Brigade Treasurer
SSO Scott	-	Elected Committee Member
SO Hall	-	Record Keeping and Data Management (SMS, OSM & Dashboard Reporting) (Elected Member)
QFF O'Connor QFF Hohaia SO Carlyon	- -	Recruitment (Elected Member) Organisation of Event Participation (Elected Member) Minutes; Content Management of Website & Social Media

Portfolios outside the Forum, reporting from time to time:

QFF Potter	-	Fundraising and Sponsorship
QFF Foster	-	Website & Social Media Technical Management
QFF Batterbee	-	Website Technical Management
A Sampson	-	Minute Secretary(Until February 2018)

#### **Recruitment Panel**

QFF David O'Connor (Convenor), SSO Ross Bay, QFF Matt Walker.

Sponsorship and Fundraising Committee

QFF Mark Potter (Convenor), QFF Amanda Cuthbert.

#### Website Committee

Honorary Member Mark Foster, QFF Ian Batterbee.



Auckland Volunteer Fire Brigade Inc Auckland Operational Support